



Golf Environment Awards booking terms and conditions

Bookings are 'subject to availability' and therefore we cannot guarantee you a place on any event.

An invoice will be sent to you after your booking has been made. If you have not received an invoice within five working days, please contact STRI accounts department on 01274 565131

Payments:

Payment must be made within five working days of receiving your invoice, or you risk losing your ticket(s).

Payment terms are stated on your invoice. Where payment has not been made by the time of the event the place will be cancelled but the full booking cost will remain due.

Transfers:

If you cannot attend an event, you can transfer your place to another individual. Places can be transferred at any time up to and including the day of the event.

If you fail to notify us of the change we will charge for an additional place.

In the event of non attendance there will be no refund.

Cancellations:

STRI's liability in the event of the awards' cancellation is limited to a full refund of the event fee only. We will not refund the following;

- any travel or hotel costs associated with the cancellation of an event
- any other costs incurred by attendees

The charge for cancelling your booking is:

Before 31 Dec 2018, 50% of the booking cost will apply.

After 1 Jan 2019, 100% of the booking cost will apply - no refund (transfer to another individual only)

STRI accepts no liability if an event is cancelled or postponed for reasons beyond our reasonable control resulting from an act of God, governmental regulation, fire, war, terrorist activity or civil commotion.

Data protection:

We will treat your personal information in accordance with data protection legislation. We will use your information for administration, communication and research. A list of all delegates will be published at the event.

Photography

STRI may arrange for photographs and/or video footage to be taken at events and used for promotional purposes. This may include printed documents or media, editorial coverage, advertising press and use on the internet.

Contact details:

Any questions or notifications should be directed to STRI's events team:
enquiries@strigroup.com